

### **Adult Services Savings Proposals (Public Impact – High, Medium & Low)**

#### **Ref: SS11 - Decommissioning of Age Concern Hospital Discharge Contract £47k** (Public Impact: Medium)

The decommissioning process would be utilised to withdraw from this joint contract that is managed by Health. This proposal links to the implementation of the Social Services & Well-Being Act and the establishment of national eligibility criteria. People currently in receipt of this short-term service would not be deemed eligible for intervention, for example this organisation provides a shopping service which we only provide in exceptional circumstances. This proposal would impact on new service users only given the temporary nature of the support for up to six weeks. Frequently the people who use this service are discharged directly from the wards with no assessment. People with more complex needs are referred to the Hospital Discharge Team or the Community Resource Team (Frailty). Age Concern could continue to provide this service under their charitable status or look for alternative funding.

#### **Ref: SS12 - Decommissioning of DEWIS Advocacy Contract £55k** (Public Impact: Medium)

Changes in legislation such as the Deprivation of Liberty Safeguards (DoLS), Mental Capacity Act (MCA) Best Interest Assessment and case law have influenced the practice in Adult Services to the extent that generic contracts based on client groups for provision of advocacy services are no longer appropriate. On average there are 14 people a quarter who have accessed this service. Where advocacy is required specialist support will be provided or commissioned for people on an individual basis. There are also an increased number of organisations that offer this service at a low level with no cost to the Authority such as the 50+ forum, CHAT volunteers and WRVS in care homes. The decommissioning process will be used to withdraw from this contract.

#### **Ref: SS13 - Decommissioning of 2 Luncheon Club Contracts £11k** (Public Impact: Medium)

This proposal seeks to withdraw funding from 2 Luncheon Clubs in St Peters and Nelson. Other clubs have become self-sustaining with attendees meeting the cost of meals and, if required, transport. The decommissioning process would be used which could include looking at alternative community facilities available for people to meet their need and/or assisting Clubs to access alternative funding if required.

#### **Ref: SS16 - Decommissioning of Stroke Association contract £17k** (Public Impact: Medium)

This proposal links to the awarding of Intermediate Care Fund money to develop an early supported discharge scheme for people who have suffered neurological damage, including strokes. Significant funding has been agreed to develop multi-agency Teams to provide advice, information, support and specialist intervention to individuals and their carers, hence the proposal should have little impact on new service users. Existing users

and carers could be supported by Community Connectors and other third sector agencies in connection with welfare rights.

**Ref: SS18 – 20% Reduction in Crossroads Advocacy Contract £13k**

(Public Impact: Medium)

Changes in legislation such as Deprivation of Liberty Safeguards (DoLS), Mental Capacity Act (MCA) Best Interest Assessment and case law have influenced the practice in Adult Services to the extent that generic contracts based on client groups for provision of advocacy services are no longer appropriate. Where advocacy is required specialist support will be provided or commissioned for people on an individual basis. There are also an increased number of organisations that offer this service at a low level with no cost to the Authority such as the 50+ Forum, CHAT volunteers and WRVS in care homes. On average there are 4 new referrals a quarter to this service, hence the impact should be manageable.

**Ref: SS19 – Domiciliary Care (Domestic Support) £153k**

(Public Impact: Medium)

This proposal builds on last year's agreed removal of a shopping service unless there are exceptional circumstances. There are currently approximately 80 people in receipt of domestic support only as part of a care package, this is primarily provided by the independent sector and to a lesser degree by the in-house Home Assistance & Reablement Team (HART). We would cease to provide a service unless there were exceptional circumstances. All recipients would be reviewed and assisted to find alternative ways of sourcing domestic support e.g. family/friends private arrangements prior to withdrawal of the service. There are a significant number of agencies already available to undertake this work.

**Ref: SS20 – Domiciliary Care (Laundry Services) £138k**

(Public Impact: Medium)

This proposal builds on last year's agreed removal of a shopping service unless there are exceptional circumstances. There are currently approximately 40 people in receipt of laundry support only as part of a care package, this is primarily provided by the independent sector and to a lesser degree by the in-house Home Assistance & Reablement Team (HART). We would cease to provide a service unless there were exceptional circumstances. All recipients would be reviewed and assisted to find alternative ways of sourcing laundry support e.g. family/friends private arrangements. There are a significant number of agencies/options available in the community who already provide this service. Reviews will be undertaken to establish alternative arrangements prior to a service being withdrawn. It is acknowledged that approximately 330 people are in receipt of both laundry and domestic services and would therefore experience the impact of both savings options SS20 and SS19.

Neighbouring Authorities have provided both domestic and laundry services in exceptional circumstances only for a number of years.

**Ref: SS21 – Domiciliary Care (Sitting Services) £75k**  
(Public Impact: Medium)

This proposal is to cease provision of regular night sitting. The 9 service users/carers currently in receipt of this service would be unaffected at their current level. This would then decrease naturally over time as circumstances change. Where there is an emergency situation, night respite could be provided via short stay bed or Emergency Care at Home. Current budget commitments indicate this could be achieved with no impact on existing service users.

**Ref: SS32 – Day Care and Day Opportunities Services £250k (Part-Year)**  
(Public Impact: Medium)

Work is ongoing to look to identify further efficiencies in this area following the successful reconfiguration of day services as part of last year's Medium-Term Financial Plan. It is anticipated these will concentrate on logistics, staff cover and duties which will have limited impact on service users and carers. However, there could be an impact on staff. This will be subject to further detailed work and options analysis and consultation.

**Ref: SS33 – Respite Care for People with Learning Disabilities £76k (Part-Year)**  
(Public Impact: Medium)

This proposal will look to decommission 1 of the 2 houses, Montclaire and Ty Gwilym, currently providing respite services. This is likely to impact on the level of service that can be provided to individuals and their carers. Again, staff will work with people where required to look at alternative options to support them. Further detailed work will commence to undertake condition surveys of the two properties, look at current occupancy levels, identification of need and future planning through transition. All service users will be reviewed in respect of their needs and carers assessments offered. This proposal could impact on existing carers. However, the proposal looks to have equity across client groups, as learning disability clients have up to 6 weeks respite per year which is not replicated in other client groups and needs to be provided to meet individual need.

**Ref: SS36 – Externalisation of Care Provision within Supported Living Homes £108k (Part-Year)**  
(Public Impact: Medium)

This proposal will initially concentrate on rationalising existing provision rather than externalisation to meet the identified savings target. Currently in-house provision is a very small percentage of the supported living market within the borough with 7 homes. There are 96 homes in the borough in total. Individuals have their own tenancy in a home and as such could experience some change. This proposal will be subject to further detailed work and a full consultation and review.

**Ref: SS14 – Decommissioning of Care and Repair (Safety at Home) Contract £12k**  
(Public Impact: Low)

This proposal links to the implementation of the Social Services & Well-being Act. The Act will change the way we work with people with a significant focus on Information, Advice and Assistance (IAA) to promote independence and enable people to meet their

own needs. Care and Repair have an excellent Handyperson Scheme which is now cross tenure. People would be sign-posted to this and other appropriate services. The proposed removal of the Safety at Home grant would have minimal impact as minor works of adaptations are available via other routes and in exceptional circumstances the Directorate's minor works budget could be accessed. The decommissioning process would be used to withdraw from this contract.

**Ref: SS15 - Decommissioning of GAVO Contract £5k**

(Public Impact: Low)

This proposal represents the Social Services part of the Council's contribution to GAVO. It is anticipated this could be found in efficiencies in GAVO as it represent 10% of the total contribution and is likely to have a very minimal impact on individuals.

**Ref: SS23 – Review Support Levels at Plas Hyfryd and Cefn Glas Extra Care Facilities £18k**

(Public Impact: Low)

This proposal seeks to address the current demand for this type of accommodation to enable voids to be filled with people with low or no care needs reflecting the original model of extra care with a third of the tenants with no/low needs, a third with medium needs and a third with high needs. Reduction in current care hours required at these establishments and increased void length illustrates this is achievable with no impact on existing tenants.

**Ref: SS24 – Review Independent Sector Domiciliary Care Packages £160k**

(Public Impact: Low)

This proposals looks to ensure that care packages are reviewed to ensure they meet the needs of the individuals and that corresponding financial information is matched accordingly. There should be no adverse effect on individuals and will ensure accurate budget forecasting and reconciliation.

**Ref: SS26 – Domiciliary Care Client Income £150k**

(Public Impact: Low)

A Members' Task and Finish Group considered changes to the Social Services non-residential care charging policies in 2012/13. The outcomes from this Group included recommendations for annual increases of 10% in the hourly charge for domiciliary care and 20% in the charge per day for day care through to the 2018/19 financial year. These recommendations have previously been agreed by Members and are expected to increase income from service users by around £150k in 2016/17. For 2016/17 the charge for domiciliary care will increase from the current level of £8.67 per hour to £9.54 and for day care the charge will increase from £3.89 per day to £4.67. Members should note that there is currently a cap of £60 per week on the amount that can be charged for non-residential care and that charges are subject to a means-tested financial assessment.

**Ref: SS34 - Reduction in Commissioned Respite Care for Older People and People with Physical Disabilities £15k**

(Public Impact: Low)

This proposal reflects the realigning of budgets across Adult Services to reflect current usage. Growth was anticipated in relation to a new development which was budgeted for but has not been utilised. Staff will continue to work with carers to develop all options of meeting their needs to enable them to continue to provide their caring role. This could include informal networks, independent arrangements and the Shared Lives scheme.

**Ref: SS35 – Equipment and Adaptations £100k**

(Public Impact: Low)

Implementation of a new funding formula which has already been agreed by the GWICES Management Advisory Board will address the large part of this saving. In addition, work has commenced across the partnership to review the range of equipment provided. This will reduce logistics costs and meet the required saving. The proposal again links to the Social Services & Well-Being Act and reflects the changing market in terms of outlets that people can be sign posted to, enabling them to meet their own needs.

**Ref: SS38 – Charging for Meals on Wheels £44k**

(Public Impact: Low)

The price of meals has increased every year and a reduction in the number of meals provided over the years cannot be wholly attributed to the increase in cost. Other factors affecting demand are increased availability of frozen meals from other providers, supermarkets and promotional schemes locally. With increased choice people can choose to make alternative arrangements to meet their needs. The proposed increase in the charge is 50p per meal which will increase the charge from the current level of £3.10 to £3.60.

**Ref: SS42 – Office Accommodation £50k**

(Public Impact: Low)

A number of savings proposals for Social Services relate to staff structures and vacancy management across Adult Services, Children's Services and Business Support Services which if implemented will inevitably result in a downsizing of the workforce. This subsequently should lead to a reduction in the amount of office space required and allow for some rationalisation of office bases. Further work will be required to determine how this saving will be achieved once we know the full extent of the downsizing of the workforce.